



PRIVACY POLICY

This privacy policy will explain how Discover SUP ("our organisation") uses the personal data we collect from you when you use our website and services. If you have any questions about this policy, please <u>contact us</u>. All contracts are made with Eoin Kernan t/a Discover SUP - CRO #707687.

WHAT DATA DO WE COLLECT?

Our organisation collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Applicable medical information

HOW DO WE COLLECT YOUR DATA?

You directly provide our organisation with most of the data we collect. We collect data and process data when you:

- Place an order for any of our services or products.
- Voluntarily complete a survey or provide feedback on any of our social media channels or via email.
- Use or view our website via your browser's cookies.

Our organisation may also receive your data indirectly from the following sources:

• N/A





HOW WILL WE USE YOUR DATA?

Our organisation collects your data so that we can:

- Process your order.
- Contact you with special offers on other products and services we think you might like.
- Manage your well-being during any activities you participate in.

If you agree, our organisation will share your data with our partner companies so that they may offer you their products and services.

• <u>Windy.app</u>

When our organisation processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

HOW DO WE STORE YOUR DATA?

Our organisation securely stores your data on Google cloud services, and on the Viking Bookings activity management online platform.

Our organisation will keep your personal and medical information for 12 months. Once this time period has expired, we will delete your data by removing it from all applicable databases.

MARKETING

Our organisation would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.





Windy.app

If you have agreed to receive marketing, you may always opt-out at a later date.

You have the right at any time to stop our organisation from contacting you for marketing

purposes or giving your data to other partner companies. If you no longer wish to be contacted for marketing purposes, please <u>contact us</u>.

WHAT ARE YOUR DATA PROTECTION RIGHTS?

Our organisation would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request our organisation for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that our organisation correct any information you believe is inaccurate. You also have the right to request our organisation to complete the information you believe is incomplete.

The right to erasure – You have the right to request that our organisation erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that our organisation restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our organisation's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that our organisation transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please <u>contact us</u>.





COOKIES

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit **<u>allaboutcookies.org</u>**.

HOW DO WE USE COOKIES?

Our organisation uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

WHAT TYPES OF COOKIES DO WE USE?

There are a number of different types of cookies, however, our website uses:

- Functionality Our Company uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and the location you are in. A mix of first-party and third-party cookies is used.
- Advertising Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.





HOW TO MANAGE COOKIES

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

PRIVACY POLICIES OF OTHER WEBSITES

Our organisation's website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

HOW TO CONTACT US

If you have any questions about our organisation's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to **contact us**.

HOW TO CONTACT THE APPROPRIATE AUTHORITY

Should you wish to report a complaint or if you feel that our organisation has not addressed your concern in a satisfactory manner, you may contact the Data Protection Commissioner's office via the details <u>here</u>.





CHANGES TO OUR PRIVACY POLICY

Discover SUP keeps its policy under regular review. Last updated on 05 July 2022.